

**INTERNATIONAL  
STUDENT/SCHOLAR  
ACCIDENT  
AND  
SICKNESS  
INSURANCE  
PROGRAM**

Designed for the  
International Students/Scholars of:

**COMMUNITY COLLEGES  
UNIVERSITY OF HAWAII**

**2004-2005**

**Policy No.: GLB 9709575**

**CLAIM PROCEDURE**

In the event of injury or illness, the Student/Scholar should:

1. Report at once to the nearest doctor or hospital.
2. Secure a claim form by contacting Heritage Insurance Managers at [www.heritage-ins.com](http://www.heritage-ins.com) or from the address below. Fill in the necessary information, attach all itemized bills and mail or fax to:

HERITAGE INSURANCE MANAGERS, INC.  
PO Box 659570  
San Antonio, Texas 78265-9570  
Fax: 210-822-4113

**THE COMPANY MUST BE NOTIFIED  
WITHIN 90 DAYS FROM DATE OF  
INJURY OR FIRST TREATMENT FOR SICKNESS**

For additional information on this insurance plan,  
or for assistance on how to expedite claims,  
please contact:

**R** **RUST & ASSOCIATES**  
506 KELLOGG  
AMES, IOWA 50010-6228  
1-800-336-0747

**ADMINISTERED BY:**



[www.heritage-ins.com](http://www.heritage-ins.com)

**UNDERWRITTEN BY:**

**THE INSURANCE COMPANY OF THE  
STATE OF PENNSYLVANIA  
WITH ITS PRINCIPAL PLACE OF  
BUSINESS IN NEW YORK, NY**

Brochure No. 5010-2513 (04)

## INTERNATIONAL ASSISTANCE PROGRAM

Provided by: American International Group

The International Assistance Program (IAP) is offered along with this Accident and Sickness Insurance Program. The premium rates include both programs. The IAP program provides 24-hour emergency telephone assistance service available during the Insured's coverage period. In the event of a medical emergency, English speaking help and advice may be available to you. Please see the International Assistance Program brochure for detailed information about this program, visit our website at [www.heritage-ins.com](http://www.heritage-ins.com), call 1-800-310-5244 within the USA or Canada, or call collect 1-713-267-2525 outside the USA or Canada.

**IMPORTANT INFORMATION:** This is an outline of your insurance which describes the benefits and exclusions. However, the master policy is on file at the College/University and may contain additional provisions affecting your coverage and will prevail in the event of a claims dispute.

## UNIVERSITY REQUIREMENTS

All international students and scholars are required to enroll in this insurance program unless proof of other insurance is provided.

## ELIGIBILITY

All international students and scholars under the age of 70 attending Community Colleges / University of Hawaii. Insured students may also purchase dependent coverage. Eligible dependents are the spouse (residing with the Insured Student) and unmarried children under 19 years of age who are not self-supporting and reside with the Insured student. Dependent eligibility expires concurrently with that of the Insured Student.

## EFFECTIVE DATE OF COVERAGE

Coverage for an individual who makes the required premium payment will become effective on the latest of:

- 1) 12:01 a.m., Standard Time on August 23, 2004; or
- 2) the beginning date of period of coverage purchased; or
- 3) the day after the date of postmark when the premium is received by the College, Company Agent or Administrator.

Coverage will always become effective at 12:01 a.m., Standard Time on the date determined by this provision. The effective date of coverage for dependents will not precede that of the Insured Student.

Coverage is effective 24 hours a day on a worldwide basis except when the student withdraws from school and resumes residency in his/her home country.

## TERMINATION DATE OF COVERAGE

Coverage for an Insured Student shall terminate on the earliest of:

- 1) the last day of the period for which premium has been paid; or
- 2) 12:01 a.m., Standard Time on August 23, 2005.

Coverage for any dependent shall terminate as indicated above or on the time and date the Insured Student's insurance terminates, whichever is earlier.

**Refund of premium will be made only in the event the Insured enters military service. Otherwise, coverage will continue for the period for which premium was paid.**

## **CONTINUOUS COVERAGE**

Coverage for an Insured Person will be considered as continuous during consecutive periods of insurance (such as Fall and Spring, Spring and Summer, etc.) when premium payment is received by the Policyholder, Company Agent or Administrator within 15 days of the beginning date of the period of coverage purchased regardless of any breaks in calendar days between consecutive periods of insurance (Fall, Spring, Summer, etc.). This Continuous Coverage provision will not establish a new benefit period, nor affect any lifetime or specifically stipulated benefits shown herein for an incurred loss existing during any preceding coverage period.

## **EXTENSION OF BENEFITS AFTER TERMINATION**

The coverage provided under the policy ceases on the Termination Date. However, if an Insured is hospital confined on the termination date from a covered injury or illness for which benefits were paid before the termination date, covered medical expenses for such injury or illness will continue to be paid until the Insured is discharged from the hospital or at the end of 90 days, whichever comes first.

The total payments made in respect of the Insured for such condition both before and after the Termination Date will never exceed the Maximum Benefit.

## **PRE-EXISTING CONDITION WAIVER**

The pre-existing condition exclusion will be waived for those conditions which were symptom free as to the Insured during the 12 month period immediately preceding the Insured's effective date of coverage or for those conditions which were treated, diagnosed and/or first manifested themselves as to the Insured while such Insured was covered by the Insurance Program sponsored by Community Colleges / University of Hawaii, provided the Insured has maintained continuous and uninterrupted coverage since the onset of such illness or date of injury. However, in no event will the benefits payable under this plan exceed the amounts that would have been paid by the plan in the year in which coverage was first purchased.

## **EXCESS BENEFITS**

All coverages, except Accidental Death and Dismemberment, shall be in excess of all other valid and collectible insurance indemnity and shall apply only when such benefits are exhausted.

## **MENTAL AND NERVOUS DISORDERS/ ALCOHOLISM AND DRUG ABUSE TREATMENT**

Benefits are payable for the treatment of Mental and Nervous Disorders/Alcoholism and Drug Abuse subject to all terms and conditions of the policy and the provisions outlined below:

While Hospital Confined, benefits will be paid up to the lesser of:

1. The Usual and Customary Charges incurred for the first 30 days of Hospital Confinement per policy year; or
2. 90% of the Usual and Customary Charges incurred not to exceed \$7,000.00 maximum per policy year; or
3. The difference between \$7,000.00 and the benefits paid for outpatient services.

Treatment on an outpatient basis is limited to the lesser of:

1. 90% of the Usual and Customary Charges incurred not to exceed a maximum of \$1,800.00 per policy year; or
2. The difference between \$7,000.00 and the benefits paid for inpatient Hospital services.

All expenses incurred for all other ancillary services stated on the Schedule of Benefits and incurred as a result of Mental and Nervous Disorders/Alcoholism and Drug Abuse are subject to the above stated maximums.

**ACCIDENTAL DEATH & DISMEMBERMENT INDEMNITY**

The Company shall pay an indemnity, in addition to the medical expense benefits provided herein, if an Insured Person sustains a loss, as listed below, within 180 days after the date of accident causing such loss. If more than one loss is sustained as the result of one accident, only the largest amount shall be payable.

**For Loss of:**

Life .....	\$10,000.00
Both Hands or Both Feet or Sight of Both Eyes .....	\$10,000.00
One Hand and One Foot .....	\$10,000.00
Either Hand or Foot and Sight of One Eye .....	\$10,000.00
Either Hand or Foot .....	\$ 5,000.00
Sight of One Eye .....	\$ 5,000.00

Only one of the amounts shown above, the largest, will be paid for loss resulting from any one accident, and shall be in addition to any other indemnity payable for such accident. The term "loss" shall mean with regard to hands and feet, actual severance through or above wrist or ankle joints, and with regard to eyes, entire irrecoverable loss of sight.

**DEFINITIONS**

**Illness** - means sickness or disease of any kind contracted and commencing after the effective date of the policy and causing loss covered by the policy.

**Injury** - means bodily injury caused by an accident that: (1) occurs while the policy is in force as to the person whose injury is the basis of claim; (2) occurs while such person is participating in a Covered Activity); and (3) results directly and independently of all other causes in a covered loss.

**Physician** - means a licensed practitioner of the healing arts acting within the scope of his or her license who is not: 1) the Insured; 2) an Immediate Family Member; or 3) retained by the Policyholder. Such definition will exclude chiropractors and physiotherapists.

**Usual and Customary Charges** - means an average of charges by other providers, within the same zip code, for the same or similar service or equipment.

**AGGREGATE LIFETIME MAXIMUM BENEFIT**

In no event will the Insured be eligible for more than one million dollars in paid benefits for all combined benefit dollars and all benefit periods while insured hereunder.

**COMPANY'S RIGHT OF SUBROGATION**

In the event you require medical treatment due to another person's negligence (such as an automobile accident), the Company has the right to seek recovery of any benefits it pays towards your medical expenses.

**MEDICAL EXPENSE BENEFITS SCHEDULE**

The Company will pay benefits, as described below, for the usual and customary charges incurred while the Insured Person's coverage is in force for treatment by a licensed physician for: 1) accidental bodily injury when first treatment commences within 90 days of the date of injury, or 2) sickness beginning with the date of first treatment, not to exceed a maximum of \$250,000.00 per injury or illness.

**INPATIENT BENEFITS - The Insured is responsible for a \$50.00 Co-payment per Hospital Admission.**

<b>Room &amp; Board Expense:</b> including general nursing care .....	Semi-private Room Rate
<b>Intensive Care:</b> including 24-hour nursing care .....	Usual & Customary Charges
<b>Hospital Miscellaneous Expenses:</b> for services and supplies limited to: 1) the cost of an operating room; 2) laboratory tests; 3) X-ray examinations; 4) anesthesia; 5) drugs or medicines (excluding take-home drugs); 6) miscellaneous supplies; and 7) pre-admission testing .....	
	Usual & Customary Charges
<b>Physiotherapy:</b> when prescribed by the attending physician and administered by a licensed physiotherapist .....	Usual & Customary Charges
<b>Surgery:</b> Physician's fees for a surgical procedure .....	Usual & Customary Charges
<b>Anesthetist Services:</b> in conjunction with surgery .....	Usual & Customary Charges
<b>Registered Graduate Nurse:</b> when prescribed by the attending physician .....	Usual & Customary Charges
<b>Physician's Visits:</b> one visit per day when a surgery benefit is not paid .....	Usual & Customary Charges

**OUTPATIENT BENEFITS**

<b>Surgery:</b> Physician's fees for a surgical procedure .....	Usual & Customary Charges
<b>Day Surgery Miscellaneous:</b> when surgery is performed in a hospital emergency room, trauma center, physician's office, outpatient surgical center or clinic, for services and supplies limited to: 1) operating room; 2) laboratory tests; 3) X-ray examinations; 4) anesthesia; 5) drugs or medicines (excluding take home drugs); and 6) miscellaneous supplies .....	
	Usual & Customary Charges
<b>Anesthetist Services:</b> in conjunction with surgery .....	Usual & Customary Charges
<b>Physician's Visits:</b> one visit per day when a surgery benefit is not paid; <b>the insured is responsible for a \$15.00 co-payment per visit</b> .....	Usual & Customary Charges
<b>Physiotherapy:</b> when prescribed by the attending physician after a surgical procedure has been performed and when administered by a licensed physiotherapist, limited to one visit per day .....	Usual & Customary Charges
<b>Physiotherapy:</b> when prescribed by the attending physician for non post-surgical treatment and when administered by a licensed physiotherapist, to a maximum of .....	\$500.00
<b>Medical Emergency Expenses:</b> incurred in a hospital emergency room, surgical center, or clinic .....	Usual & Customary Charges
<b>Diagnostic X-ray Services:</b> when prescribed by the attending physician, to include negative testing without a diagnosis .....	Usual & Customary Charges
<b>Radiation Therapy:</b> when prescribed by the attending physician .....	Usual & Customary Charges
<b>Laboratory Procedures:</b> when prescribed by the attending physician, to include negative testing without a diagnosis .....	Usual & Customary Charges
<b>Miscellaneous Tests and Procedures:</b> incurred loss for which no other policy benefit is provided, to include negative testing without a diagnosis .....	Usual & Customary Charges
<b>Shots or Injections:</b> administered in an emergency room or physician's office and charged on the emergency room statement or physician's statement .....	Usual & Customary Charges
<b>Chemotherapy:</b> when prescribed by the attending physician .....	Usual & Customary Charges
<b>Prescription Drugs:</b> for a covered injury or illness .....	50% of Usual & Customary Charges

**OTHER BENEFITS**

<b>Ambulance Service:</b> for transportation to or from a hospital .....	Usual & Customary Charges
<b>Braces and Appliances:</b> when prescribed by the attending physician exclusively for the purpose of healing the specific part of the body for which the brace or appliance is prescribed (replacement braces and appliances are not covered) .....	
	Usual & Customary Charges
Dental braces, except when necessitated by accidental bodily injury, are not covered.	
<b>Consultant Physician Services:</b> when requested and approved by the attending physician .....	Usual & Customary Charges
<b>Dental Treatment:</b> for treatment of injury to sound, natural teeth .....	Usual & Customary Charges

## EXCLUSIONS

Unless otherwise provided within the Schedule of Benefits, no benefits shall be payable for medical expenses provided with respect to expenses incurred:

1. For Pre-Existing Conditions, defined as any illness which was contracted or which manifested itself, or for which treatment or medication was prescribed 12 months prior to the effective date of this insurance;
2. For services, supplies or treatment, including any period of hospital confinement, which were not recommended, approved and certified as necessary and reasonable by a physician;
3. For suicide or any attempt thereat while sane or self-destruction or any attempt thereat while insane;
4. Due to declared or undeclared war or any act thereof;
5. For injury sustained while participating in practice or play of interscholastic, intercollegiate, club, semi-professional or professional sports or travel connected therewith;
6. For pregnancy or child birth (except when conception occurred while insured hereunder); elective abortion; elective caesarean section;
7. For routine physical or other examinations where there are no objective indications or impairment in normal health, and laboratory diagnostic or x-ray examinations except in the course of a disability established by the prior call or attendance of a physician;
8. For cosmetic or plastic surgery, except as the result of an accident;
9. For elective surgery which can be postponed until the insured returns to his/her country of residence;
10. For any mental or nervous disorders or rest cures;
11. For dental care, except as the result of injury to natural teeth caused by an accident;
12. For eye refractions or eye examinations for the purpose prescribing corrective lenses for eye glasses or for the fitting thereof, unless caused by accidental bodily injury incurred while insured hereunder;
13. In connection with alcoholism and drug addiction, or use of any drug or narcotic agent;
14. For congenital anomalies and conditions arising out of or resulting therefrom;
15. For expenses which are non-medical in nature;
16. For expenses as a result of or in connection with an intentionally self-inflicted injury;
17. For expenses as a result of or in connection with the commission of a felony offense;
18. For specific named hazards: motorcycle driving, scuba diving, mountain climbing, sky diving, professional or amateur racing, and piloting any aircraft;
19. For treatment paid for or furnished under any other individual or group policy, or other service or medical pre-payment plan arranged through the employer to the extent so furnished or paid, or under any mandatory government program or facility set up for treatment without cost to any individual;
20. For any expenses for services rendered by any member of an Insured's family or by employees or physicians or other persons employed or retained by the Participant or for the use of the Participant's facilities except those benefits specifically listed as payable at the Participant's Health Service, Infirmary or Hospital;
21. For preventive medicines, serums or vaccines, shots or injections (unless required as a result of accidental bodily injury and administered within 24 hours);
22. For allergy testing or treatment;
23. For diagnostic testing, evaluation or treatment in connection with infertility, fertility, birth control or impotence;
24. For treatment or removal of non-malignant moles; warts or boils; acne; actinic or seborrheic keratosis (example: sun-spots or skin blemishes); dermatofibrosis; or nevus of any description or form (example: birth marks); bunions; keloid surgery (except when as a result of an accidental bodily injury or sickness incurred while insured); hernia of any kind; varicosity; sleep disorders, including the testing thereof; deviated nasal septum, including submucous resection and/or other surgical correction thereof except when the direct result of accidental bodily injury incurred while insured hereunder;
25. For venereal disease;
26. For private air travel, to include ballooning or ultra-light aircraft; parasailing; hang gliding; bungee jumping; travel in or upon a snow mobile or ATV (all terrain or similar type vehicle); travel in or upon any three-wheeled vehicle; racing of any kind.